

INSIDE ORO LOMA



Lets Celebrate Our Earth!

Here are three easy ways to keep our community clean and protect the environment for Earth Day and beyond.



Don't Put Fats, Oils, or Grease (F.O.G.) Down the Drain. They create blockages, causing harm to plumbing, sewer pipes, and the San Francisco Bay. **Take the F.O.G. quiz to learn more:** StopClogs.OroLoma.org/fog.



Organize or Join a Community Cleanup. Gather a group to clean up litter. Oro Loma makes it easy with a free litter pickup kit. **Request the kits at** OroLoma.org/volunteer-litter-pickup.



Never Flush or Trash Medications. They can harm our water supply and wildlife. **Visit** www.stopwaste.org/medicine **for medication drop-off details.**

See How Oro Loma Helps Protect the Bay.

Scan the QR code for a video tour of Oro Loma. See our team in action and learn how wastewater is processed before being discharged into the San Francisco Bay.



WASTEWATER
SOLID WASTE
RECYCLING

*Serving Our
Community,
Protecting Our
Environment.*

Board of Directors

Shelia Young
President

Benny Lee
Vice President

Rita Duncan
Secretary

Mimi Dean
Director

Fred Simon
Director

General Manager

Jimmy Dang

Editors

Zaneta Luna

Patricia Schofield



KNOW YOUR UTILITIES

Water Issues? Who Should You Call? If you notice water running down your street but aren't sure where it's coming from, the diagram below can help you call the right agency.

- If you suspect a sewer issue, call **Oro Loma immediately at (510) 276-4700**. We have staff available 24 hours a day, 7 days a week to handle emergencies.
- If the water is coming from a broken water main valve, contact **EBMUD at 866-403-2683**.
- If the issue is a clogged storm drain (or flooding during a storm), contact **Alameda County at 510-670-5480**.



Act quickly to address the issue and prevent further damage.

Wipes Clog Pipes!

“Flushable” Wipes Belong in the Trash, Not the Toilet



Disposable wipes, including those labeled “flushable” do not dissolve in water like toilet paper. All types of wipes – baby, makeup, cleaning – should be thrown in the TRASH. Flushing them can cause severe clogs in your home plumbing, damage the sewer system, and harm the environment.

What's your Flush Right IQ?

Take the quiz to find out:

StopClogs.OroLoma.org/flush-right-quiz



Protect Your Home with a Backflow.

Oro Loma actively maintains its 271 miles of sewer pipe, cleaning and inspecting over 1.5 million feet annually. Despite these proactive efforts, blockages can still occur.

If a public sewer line becomes blocked, wastewater may back up into private laterals. A backflow prevention system can help protect your home from sewage backups. To determine whether a system is recommended for your property, contact Oro Loma during regular business hours.

Visit: OroLoma.org/contact.

STOP TRASHING THE RECYCLING



OroLoma.org/sb-1383

KEEP THESE ITEMS OUT OF YOUR RECYCLING CART:



Bagged Recyclables
(Keep recyclables loose)



Plastic Bags & Film
(No household garbage)



Polystyrene Foam



Food & Liquids
(Empty all recyclables)

For more information on proper sorting, visit: OroLoma.org/how-to-sort-waste.

Available Tools and Resources!



Download Recycle Coach
to your desktop or mobile
phone for free in the Apple
App Store or Google Play Store.



**INTERACTIVE
SEARCH
TOOL**



**CHECK
PICKUP
SCHEDULE**



**LEARN
WITH
GAMES!**



ATTEND TRASH TALK

Scan the QR code or
visit OroLoma.org/trash-talk
for more information.



ORGANIZE A COMMUNITY CLEANUP WITH HELP FROM ORO LOMA

To request cleanup support, visit:
OroLoma.org/volunteer-litter-pickup

Reminders!

SB 1383 requires **EVERYONE** to sort and properly dispose of their discarded materials. It also requires jurisdictions to monitor and enforce it.

SB 54 requires producers to make their packaging recyclable or compostable by 2032.

For more information, visit:

calrecycle.ca.gov/packaging/packaging-epr

HOLIDAY REMINDER: Thanksgiving, Christmas, and New Year's Day are the only holidays that WM does not work. Service will be delayed by one day on those days.



Do More with My WM: Register or login to pay your bill, set your communication preferences, view service images, track curbside ETA, view service dates and holidays or report missed pickups.
Visit wm.com or scan the QR code to sign up.



Oro Loma Sanitary District
2655 Grant Avenue
San Lorenzo, CA 94580

PRSRT STD
U.S. POSTAGE
PAID
OAKLAND, CA
Permit No. 544

Oro Loma Sanitary District 24/7 Emergency Response: (510) 276-4700
Waste Management: (510) 613-8710
Alameda County Household Hazardous Waste: (800) 606-6606

BOARD MEETINGS

Second and fourth Tuesdays of every month. Visitors may attend in person or via Zoom.
Visit OroLoma.org for Board agendas.

REMINDER



**WHEN YOU SEE ORANGE CONES,
SLOW DOWN!**

Our workers are performing important sewer work. Your respect for their safety is greatly appreciated.

TIP!

**HAIR CAN CAUSE SIGNIFICANT
CLOGS IN DRAINS.**

Prevent plumbing issues by using hair catchers to capture hair before it becomes problematic. This simple step can help keep your plumbing running smoothly!



Opt for Natural Drain Cleaners

Consider using less toxic alternatives to chemical cleaning solutions when dealing with a clogged shower or sink drain. Abrasive chemicals can damage pipe interiors and contribute to sewer blockages. Instead, try natural solutions like enzyme cleaners or baking soda and vinegar. It's kinder to your pipes and the environment!



Oro Loma Sanitary District provides wastewater collection and treatment services and residential and commercial trash, recycling, and organics collection services to its customers.

Our services **do not** include providing drinking water.



OroLoma.org



What does “Contamination” mean for recycling and organics?

Contamination refers to any item found in the recycling or organics container that does not belong. This may “contaminate” the load when mixed with correct materials, which can be treated like trash and end up in the landfill. Oro Loma Sanitary District is required to monitor carts for contamination. See reverse-side for more information.

Did you know?

The number one contaminant in recycling and organics is plastic bags.

LOSE THE BAG!

While plastic bags might be handy, they actually pose significant recycling challenges. When you bag your recyclables or include non-recyclable items in your recycling cart, it makes it harder to transform cans, bottles, and paper into awesome new stuff. Place plastic bags in the trash.

- **Recyclables must be loose to make their way through the sorting equipment.**
- **Plastic bags and films get wrapped in the system, making the process more time-consuming and dangerous for our employees.**
- **Plastic bags contaminate recyclables, making it impossible to give these materials a second life.**



**NEED HELP SORTING
YOUR WASTE
OR SERVICE DAY
REMINDERS?
- DOWNLOAD THE
RECYCLE COACH APP
TODAY**



SCAN ME



Example of what happens when plastic bags and film get wrapped in the sorting machines.





In 2022, Senate Bill 1383 (SB 1383) went into effect, requiring everyone in the State of California to sort their discarded materials properly and to have recycle and organics collection services. Jurisdictions like Oro Loma Sanitary District are required to monitor and enforce these requirements. The goal of the mandate is to reduce greenhouse gas emissions by keeping organics and recyclables out of the landfill, which helps create a sustainable future for the next generation.

HOW DOES THE CONTAINER MONITORING PROGRAM WORK?

WM uses WM Smart Truck™ technology to photograph overfilled containers and/or contaminants in your collection containers while being serviced. Customers will receive a notification with a photograph explaining what was found, along with tips to avoid overage and/or contamination charges.



CHARGES

As of January 2024, additional charges apply after two warnings when contamination and/or overfilled containers are found. These charges help offset costs associated with processing and disposal.

Four chargeable notices may result in your trash cart being upsized to the next size to manage your trash volume. If you already have the largest trash cart, another 95-gallon trash cart will be delivered and added to your service.

To learn more about the container monitoring program and/or view the charges for overages and contamination, visit: OroLoma.WM.com.

HOW DO I AVOID THESE ADDITIONAL CHARGES?

Materials must fit inside the cart with the lid closed flat to avoid overage charges. Place the right material in the right cart to avoid contamination charges. Remember to empty your recyclables or organics from plastic bags before placing in the cart.



Place only empty bottles, cans, jars, jugs, paper, and cardboard into your recycle cart. Do not bag recyclables.



Place only food, food soiled paper, yard trimmings into your organics cart. Do not use plastic bags, including those labeled compostable or biodegradable.

Need extra help sorting?

Use Recycle Coach app: Desktop, visit OroLoma.org/Recycle-Coach or scan the QR code on the reverse-side to download it to your phone.

Need to make changes to your services?

Call WM at 510-613-8710.

To Learn More About Sorting Properly Join Us for Our Trash Talk Sessions

Visit oroloma.org/trash-talk-waste-sorting-sb1383.